

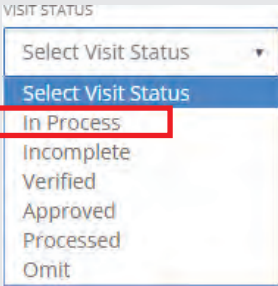


What is Visit Status?

Each visit goes through stages as information is received by the EW system and actions are taken by the member, designee, or agency.

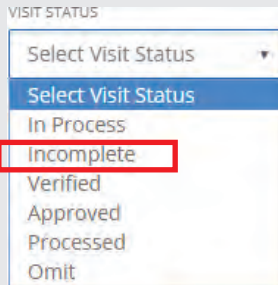


In Process



When a PDW starts a visit, the visit status will be **In Process**.

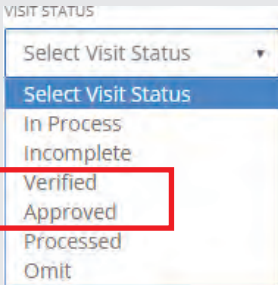
Incomplete



When visit information is missing or could not be verified, the status will show **Incomplete**.

Verified

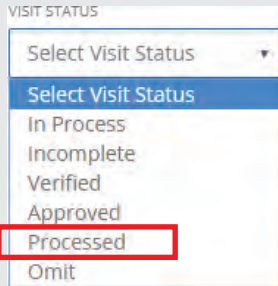
Approved



Once exceptions are fixed or acknowledge, the visit status will be **Verified**. (All exceptions must be acknowledged or fixed for the visit to be in a verified state.)

After the visit has been approved by member or designee, the visit status will show as **Approved**.

Processed



Once the visit has been exported by Consumer Direct to be processed for payroll, the visit status will show as **Processed**.

Once in a verified/approved status changes cannot be made by the Client, PDW, or CDDC staff.